

Global Capital Market Private Limited

Privacy Policy

Introduction

Welcome to Global Capital Market Private Limited. We respect your privacy and are committed to protecting your personal and financial data. This Privacy Policy explains how we collect, use, and safeguard your information when you use our Forex trading services.

Information We Collect

We collect personal, financial, and technical data to provide secure and compliant Forex trading services.

A. Personal Information

- Full Name
- Date of Birth
- Contact Information (Phone Number, Email Address)
- Residential and Mailing Address
- Government-issued Identification (Passport, National ID, or Driver's License)

B. Financial Information

- Bank Account Details
- Payment and Transaction History
- Trading Account Details
- Investment Preferences and Trading Experience

C. Technical Information

- IP Address and Device Information
- Browser Type and Version
- Trading Platform Usage Data
- Cookies and Tracking Technologies

How We Use Your Information

We use your information to:

- Verify Your Identity to comply with Know Your Customer (KYC) and Anti-Money Laundering (AML) regulations.
- Facilitate Forex Trading Activities, including order execution and account management.
- Process Deposits and Withdrawals securely.
- Ensure Compliance with financial and legal regulations.

- Improve Trading Platform Performance by analyzing usage data.
- Prevent Fraud and Unauthorized Transactions.
- Provide Customer Support for account-related inquiries.
- Send Important Updates, Market News, and Promotions (you may opt out anytime).

Sharing of Information

We do not sell, rent, or trade your personal data. However, we may share it with:

- Regulatory Authorities (as required by law).
- Financial Institutions & Payment Processors (for transaction processing).
- Third-party Service Providers (for IT, security, and compliance services).
- Legal and Compliance Teams (for fraud prevention and dispute resolution).

Data Security Measures

We implement industry-standard security measures, including:

- Advanced Encryption for transactions and communications.
- Secure Servers and Firewalls to prevent cyber threats.
- Two-Factor Authentication (2FA) for enhanced account security.
- Regular Security Audits to detect vulnerabilities.

Your Rights & Choices

You have the right to:

- Access & Update Your Data.
- Request Data Deletion (subject to legal obligations).
- Opt Out of Marketing Communications.
- Restrict or Object to Data Processing under certain conditions.

Compliance with Financial Regulations

We comply with international financial regulations, including:

- Anti-Money Laundering (AML) & Counter-Terrorism Financing (CTF) Laws
- Know Your Customer (KYC) Requirements
- General Data Protection Regulation (GDPR) (For European Clients)
- Dubai Financial Services Authority (DFSA) Guidelines (For UAE Clients)
- Pakistan's Financial Regulatory Framework (If Applicable)

Data Retention Policy

We retain personal and trading data for as long as required by financial laws and compliance regulations. Once no longer needed, data is securely deleted.

Contact Information

If you have questions about this Privacy Policy or need assistance, contact us:

Global Capital Market Private Limited

Email: info@globalcapitalfxmarket.com

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